

## QUALITY POLICY STATEMENT

Richmond design and Marketing Ltd (RDM Automotive) policy is to design, manufacture and supply electrical/electronic products and services for the Automotive industry that are appropriate, competitive and of a consistently high quality. Experience, expertise and flexible approach to satisfying customer needs are the keys to our success. The Company's quality system has been specifically developed to achieve customer satisfaction, whilst complying with ISO 9001/2008, TS 16949 requirements.

The company is committed to meeting its customer's expectations and requirements for the products and services it provides. Continuous improvement is an integral part of this policy and quality objectives are subject to regular review for requirement, suitability and effectiveness.

This level of quality is achieved through adoption of a system of procedures that reflect the competence of the Company to existing customers, potential customers, and independent auditing authorities.

Achievement of this policy involves all staff, who are individually responsible for the quality of their work, resulting in a continually improving working environment for all. This policy is provided and explained to each employee by the Managing Director or Quality Manager.

To achieve and maintain the required level of assurance the Directors retain responsibility for the Quality System with routine operation controlled by the Quality Manager.

Signed...

  
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David Keene  
Director

  
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Graham Keene  
Director

Dated

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24/6/2013

RDM Automotive  
Unit 33/32,  
Bilton Industrial Estate,  
Coventry.  
CV3 1JL

Richmond design and Marketing Ltd is a company registered in England and Wales with company number 2793489